R5 Complaint Tracking Form

To record a complaint, fill in all applicable fields below - including follow-up information. If you wish to forward to another person for follow-up, click on one of the forward buttons. Otherwise, click on the Save Complaint Only button.

To populate the Person Taking Complaint and Follow-Up Person - EPA fields, click on the book icon next to the field and choose the name from the directory (or enter the last name, first name directly in the field).

General Information

Complaint Open/Closed	Closed	Source of Complaint	EPA Web Page
Person Taking/ Recording Complaint	Howard, Donna	Complaint Date	12/10/2018
Nature of Complaint: (Choose one or more)	☑ Air Quality/Indoor Air		

Complainant Information

Complainant Name	Non-responsive	Does complainant wish to be anonymous?	☐Yes
Complainant Address		Complainant City	
Complainant State:		Complainant Zip Code	
Complainant Phone	Non-responsive	Complainant Email Address	Non-responsive

Information Regarding Company/Person Complained About

Company or Person Named in Complaint	FY19-180104-3714-CV, Mat Asphalt LLC		
Company/Person Address	2055 W. Pershing Ave.		
Company/ Person City	Chicago	Company/Person State	IL
Company/ Person Zip Code	60609		
Company/ Person Phone		Company/Person Email Address	

Details of Complaint

This morning at 7:57 I was driving and stopped at the corner of Damen and S 38th street across the street from McKinley Park. I saw a thick cloud of smoke coming from the MAT Asphalt plant. The smoke was well above the trees. It seemed to be coming out very strong and steady. I was not able to get a picture because I was driving. The weather was no clouds, 21 degrees F, and no wind.

Save or Forward

Follow-Up Persons - EPA Enter EPA names to the right and click on button to forward.	Wagner, Anna	**Follow-Up Division(s):** ☑ ARD
Follow-Up Persons - Outside EPA Enter email addresses to the right, separated by semicolons, and click on button to forward.	Deirdre.McQuillen@Illinois.gov	

Response Information

Details of Response	
Date Most Current Action Taken	1/29/2019

Attachments

Attachments	

Record Information

Forwarding History	FIELD TO BE CREATED HERE.
Follow-Up Person (old field from pre-Nov 2018)	
Three	